

How to Activate Inoperative/Unclaimed deposit account

1. The Accounts which are un-operated or inactive for more than 10 years are become inoperative and the balance amount is sent to DEA Fund of RBI as per RBI guidelines.
2. To know the balance details of the account, the customer can avail missed call facility provided by the bank to the customers (**Missed call number: 8010968293**)*.
***The account must be linked with valid mobile number to get missed call facility.**
3. To activate the inoperative account the concerned customer must visit branch to claim the deposit amount.
4. To claim the amount of inoperative account the customer needs to submit proper KYC documents to the concerning branch.
5. After verification of the KYC the customer's account will be activated by the branch.